

tretford PLANK

PROJECT BOOKLET

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NZ | **tretford** PLANK

TRETTFORD WEAR GUARANTEE

Limited Wear Warranty

+ LIFETIME ANTI-RAVEL/NON-ZIPPER GUARANTEE

The manufacturer warrants that Tretford Carpet (Roll/Tile/Plank/Rugs) will not wear more than 25% in the five 5 years following its installation, provided it is installed and maintained indoors according to manufacturer's recommendations.

This warranty covers carpet wear (loss of pile) and does not cover soiling, crushing or tracking. This warranty is prorated based on 5 years of service and is not transferable.

If, after testing the carpet, the manufacturer determines that the carpet has worn more than 25% and that all warranty conditions have been met (see below) the manufacturer will compensate the owner on a pro-rata basis, the original material cost of the carpet for the area directly affected.

Conditions of Warranty

This warranty is provided on the following conditions:

- It is provided exclusively to the original purchaser.
- The carpet has been installed by a suitably qualified contractor in accordance with all current AS/NZS industry standards.
- The carpet has been properly maintained and cleaned in accordance with the tretford care and cleaning instructions.

EXCLUSION FROM WARRANTY

- It excludes carpet installed on stairs, areas subject to castor action, damage from skates, spiked shoes and other athletic footwear.
- Water or flood damage, where carpet is affected by such damage, condition or event.
- Improper installation or maintenance – (refer to detailed maintenance guidelines).
- Willful damage including burns, tears and cuts.
- Carpet affected by deterioration of underlay or failure of the underlay.
- Defects including folds, wrinkles, bubbling and/or delamination due to improper installation.

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tretford care and maintenance

Taking a proactive approach to carpet care is very important for maintaining the value and ensures that you prolong the beauty and durability of your new tretford carpet!

Within our cleaning and care instructions, we give you important tips and sensible advice for the correct treatment of your new tretford carpet.

And part of tretford's philosophy on producing a healthy and protected carpet is minimizing the use of chemicals. Tretford treats its carpet preventatively for insect resist treatment according to the valid European (EU) standards (Regulation 528/2012), which meets all requirements for treated goods.

General care and basic cleaning:

Regular vacuuming and annual deep cleaning are most important to maintaining Tretford Carpet.

- Regular vacuuming at least weekly, including along skirting boards, under furniture and in non-usage areas.
- Annual, at least once-a-year, low-moisture, deep cleaning of the carpet in all areas including along skirting boards, under furniture and in non-usage areas.

A detailed guide to Care and Maintenance is enclosed in the Project Booklet.

To obtain separately, please email sales@gibbongroup.com.au or call 07 3881 1777.

Contact Gibbon Architectural:

(07) 38811777

sales@gibbongroup.com.au

www.gibbonarchitectural.com.au

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TECHNICAL SPECIFICATION

tretford Carpet

| | ROLL | TILE | PLANK |
|---|---------------------------------|---------------------------------|---------------------------------|
| Construction (<i>INTERLIFE Quality</i>) | Loop (ondule) | Loop (ondule) | Loop (ondule) |
| Pile Material | 70% Goat Hair 30% Polyamid 6 | 70% Goat Hair 30% Polyamid 6 | 70% Goat Hair 30% Polyamid 6 |
| Backing | Jute | Non-woven | Non-woven |
| Pile Insert Weight | c. 1200 g/m ² | c. 1200 g/m ² | c. 1200 g/m ² |
| Pile Height | c. 5 mm | c. 5 mm | c. 5 mm |
| Total Thickness | c. 7,2 mm | c. 8,0 mm | c. 8,0 mm |
| Dimensions | c. 200 cm | c. 50 x 50 cm | c. 25 x 100 cm |
| Total Weight | c. 3,1 kg/m ² | c. 3,7 kg/m ² | c. 3,7 kg/m ² |
| Comfort class | LC2 | LC2 | LC2 |
| Stress Range | 23 / 33 (strong) | 23 / 33 (strong) | 23 / 33 (strong) |
| Colour Fastness to Light | 5 | 5 | 5 |
| Colour Fastness to Water | 4-5 | 4-5 | 4-5 |
| Flammability | Cfl-s1 (B1) | Cfl-s1 (B1) | Cfl-s1 (B1) |
| Thermal Resistance | c. 0,10 m ² KW | c. 0,11 m ² KW | c. 0,11 m ² KW |
| Impact Noise Reduction | c. 22 dB | c. 24 dB | c. 24 dB |
| Anti-Static Rating | - 1,3 kV | - 1,3 kV | - 1,3 kV |
| Vertical Resistance | c. 10 ⁹ Ω | c. 10 ⁹ Ω | c. 10 ⁹ Ω |
| Cut Resistance | yes | yes | yes |
| Suitable for Office Chairs | yes | yes | yes |
| Suitable for Stairs | yes * | no | no |
| Suitable for VWV-Floorheating | yes | yes | yes |
| Suitable for house dust allergic persons | yes | yes | yes |
| Country of Manufacture | Germany | Germany | Germany |

* in connection with tretford stair-profiles



Colour variations to samples are possible. 2/2023, subject to modification.

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SOLE AUSTRALIAN DISTRIBUTORS OF TRETTFORD & MODULYSS CARPET PRODUCTS



ROLL
RUGS
PLANK
TILE

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INSTALLATION INSTRUCTIONS

NZ_tretford PLANK

These instructions must be followed to retain Manufacturer's Warranties.

Note: International tretford guidelines do not apply to Australian tretford installations, please always refer to www.gibbonarchitectural.com.au.

Appearance

tretford PLANK is a 25x100cm modular product, therefore may not achieve a totally seamless appearance. tretford PLANK is a flooring product made from natural materials with a unique production process.

tretford PLANK may have more or less visible abutting edges both lengthwise and crosswise, depending on the colour used. This appearance is not a reason for complaint.

Pre-Installation Checks

USE OF NON-SPECIFIED ADHESIVES WILL VOID MANUFACTURER WARRANTY.

The following instructions are to be reviewed in conjunction with AS/NZS 2455.1:2019 (or latest AS/NZ Standards) prior to installing tretford carpet PLANK. The information supplied in these instructions are general and may not cover all subfloor conditions. For subfloor conditions not covered by these instructions please contact your local representative for guidance on how to proceed.

Gibbon Architectural will not be held responsible or warrant any tretford product that is not installed in accordance with these instructions and procedures.

ACCLIMATISATION

IMPERATIVE: Be aware that tretford is a natural fibre and absorbs and releases moisture. To avoid issues the carpet must be installed in a controlled temperature & humidity environment:

tretford PLANK must be unwrapped from outer plastic pallet wrap, the boxes opened on end and allowed to acclimatize - minimum 48 hours - in controlled environment:

- 48 hours ahead of installation
- for the duration of the installation &
- 48 hours post installation.

Ensure substrate and ambient conditions are to Australian Standards.

- The ideal room temperature lies between 15-25 °C, with relative humidity between 30-75%.
- Ambient humidity levels to be below 75% or mitigated by mechanical extraction if required.
- Install tretford only where relative humidity does not exceed 75% or fall below 30%.

If tretford PLANK are laid while cold, they may exhibit stiffness and residual tension where planks don't lie evenly on the floor. **Failure to condition to local environment may result in installation failure.**

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CROSS CHECK:

All tretford products delivered should be inspected prior to installation to ensure the following:

- The correct style, colour and quantity are supplied.
- The same production number is on all boxes.
- If multiple dyes agreed to, ensure the correct dye lots have been delivered.
- No transport damage has occurred.
- Please note: any sign of transport damage, photograph the damage before opening packaging and send the photos immediately to your local tretford representative.

DO NOT install any tretford PLANKS product if any of the above issues are noted.

STORAGE & TRANSPORT:

Storage and transport of the carpet planks should be horizontal to prevent unnecessary material stress.

EXTREME HUMIDITY:

Please be aware that tretford is a natural fibre. Ambient humidity (RH) levels >75% at the site are to be avoided and can be mitigated by mechanical extraction if required.

SEQUENTIAL BATCHING:

Please note, in accordance with Australian Standards, **tretford PLANK must be laid in sequential order.** If not installed sequentially, colour variation may occur.

GENERAL SUBFLOOR INFORMATION:

tretford PLANK is to be installed on dry, clean, and properly prepared subfloors as per AS/NZS 2455.1:2019 (or latest edition). Gibbon Architectural are not responsible for any failure of a tretford product which is caused through moisture related issues, poor or incorrect floor preparation, incorrect installation techniques or any other failures which arise through the installer not following these instructions in conjunction with AS/NZ Standards. Subfloor RH is to be considered satisfactory when relative humidity by the hygrometer test does not exceed 70%. A primer may be required if installing onto a high porosity sub-floor. Please contact Gibbon Architectural for direction.



The condition of the subfloor must comply with AS/NZS 2455.1:2019, (or latest edition) and is the responsibility of the installation contractor to ensure the substrate is correctly moisture tested and properly prepared prior to installation of tretford.

[View full Sub Floor Preparation PDF document here.](#)

<< Or scan the QR code to view

Specified Adhesive

Giltgrip GG66 PS

Giltgrip GG66 PS Low VOC Adhesive is specifically approved for tretford PLANK installations.

V2 NOTCHED TROWEL must be used to apply specified adhesive - GILTGRIP GG66 PS - TO RETAIN MANUFACTURER'S WARRANTY.

ADHESIVE SURFACE PREPARATION:

To be in accordance with The Australian/NZ Standard 1884-2013 "Floor Coverings – Resilient Sheet and Tiles – Laying and Maintenance Practices" & per AS/NZS 2455.1:2019 (or latest edition) Textile Floor Coverings. All surfaces to be bonded shall be dry, smooth, sound, and clean. Subfloors must also be free of wax, grease, and hydrostatic pressure. The minimum subfloor temperature before commencing surface preparation and adhesive applications to be above 10 degrees C.

Highly absorbent wooden or concrete subfloor surfaces are to be primed with a suitable Acrylic Primer prior to the application of adhesive. All concrete substrate floors should be tested for moisture content, according to the above Australian/NZ Standard prior to undertaking surface priming or installation of floorcoverings

ADHESIVE APPLICATION:

"V2" 2.4mm notched trowel must be used with specified adhesive **Giltgrip GG66 PS** to subfloor **for tretford felt backed PLANK or warranty will be void.**

SPREAD RATE: approx. 45m2 per 15L. bucket

ALLOW ENOUGH TIME:

Giltgrip GG 66 has been designed to be used in dry mode ie: **allow the adhesive film to completely dry and become clear.** 'Clear' is when the adhesive changes from white wet adhesive to dry clear tacky film of adhesive. Clear time will depend on atmospheric conditions, and will be dependent upon room temperature, humidity, airflow and the substrate absorbency.

Once clear, the adhesive is in a dry tack mode and floor coverings may be placed in position. Complete installation according to manufacture installation method below. **Roll installation in both directions upon completion with 68kg weight roller. Do not allow heavy traffic for 24 hours.**

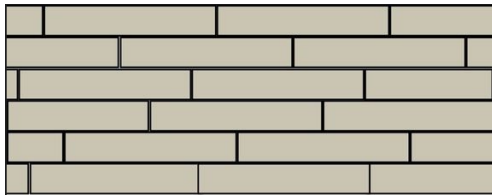
STORAGE AND CLEAN UP:

Giltgrip GG 66 adhesive should be stored at 20°C in well ventilated area. Shelf life is 12 months in a sealed container. Clean off any surface and tools immediately with a well dampened cloth with warm soapy water. Do not allow to dry. Dried adhesive may be softened using a suitable solvent cleaner. **USE OF NON-SPECIFIED ADHESIVES WILL VOID WARRANTIES.**

Installation Method

* ONE COLOUR / ONE DIRECTION:

To retain Manufacturer's Warranty, RANDOM BRICK PATTERN must be used when installing tretford PLANK monolithic pattern (ribs running in one direction).



*RANDOM BRICK PATTERN

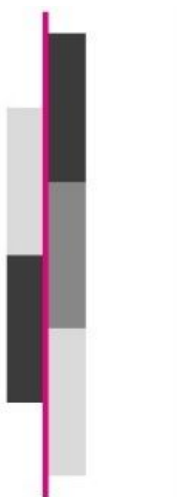
Note : tretford PLANK cannot be used on walls or ceilings.

INSTALLATION PATTERNS: MULTIPLE COLOURS



INSTALLATION METHOD (CONTD.)

In contrast to other textile flooring, tretford PLANK doesn't have a noticeable pile direction. tretford PLANK must be laid along a straight line that is marked out using a chalked string (see floor plan). tretford **PLANK is felt-backed and must be fully adhered with V2 notched trowel using the specified adhesive - Giltgrip GG66 PS.** A special manufacturing process prevents tretford carpets from fraying and allows them to be easily cut.



1. Put down a chalk line across the centre of the floor.
2. install the planks either side of chalk line.
3. **Lay carpet planks very closely, joint-to-joint with firm abutment to ensure that the joins between ribs do not sit proud.** (if plank has slightly proud edge - use it at the perimeter).
4. Due to it being a natural fibre, **tretford PLANK must be laid sequentially.** In the rare exception, **if a plank shows shade difference on the floor - it could require flipping around, otherwise use at perimeter.**
5. At the room's perimeter fit the carpet planks flush with wall (though without surface tension).
6. **tretford PLANK must be rolled in both directions using 68 lb. carpet roller on completion.** Complete installation according to AS/NZ 2455.1.2019.

Upon Completion

IMPORTANT

Allow a minimum of 24-48 hours to allow the adhesives to cure properly before traffic & furniture.

MATERIALS FOR PROTECTION

- **Do not cover with any impervious protective material to avoid serious damage to textile floorcoverings due to condensation (AS/NZS: 2455 3.11).**
Do not cover any portion of the carpet with plastic or any other material that would limit breathability. If the carpet cannot breathe after installation, moisture can become trapped, leading to issues with adhesive not curing, shrinkage or serious damage to the textile flooring causing installation failure.
- Protect the installation from rolling traffic by using sheets of hardboard or plywood in potentially affected areas. Do not place plastic sheeting over any carpet installation because it may present a slip hazard. NOTE: Self-adhering plastic films may leave residues that result in rapid soiling after removal

MAINTAIN TEMPERATURE

- **Maintain temperature of carpeted areas to above 10°C for 48 hours after installation.**

CARE & MAINTENANCE

Prepare & Prevent

The lasting and beautiful character of tretford carpet is often determined by the right choice of colour. For example, in rooms with intensive foot traffic, it is best to opt for darker colours with a 'heathered' blend in the face fibre, which have greater dirt-concealing capacity.

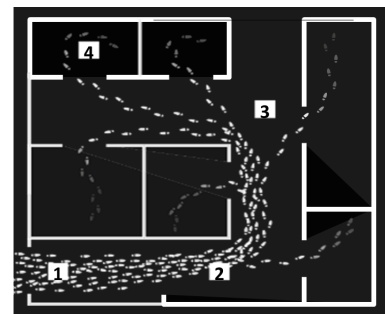
CLEAN-OFF ZONE:

The protection of an interior starts with an optimal protection of the entrance. 85% of the dirt is brought in by shoes, and that is why we recommend installing an efficient and sufficiently long clean-off zone (ideally 4 footfalls) using a quality entrance matting.

We recommend you choose a darker 3-star colour and/or heathered mix which is ideally suited for clean-off zones.

Types of traffic areas - can be divided into 4 traffic areas:

- Clean-off zone
- Heavily intensive area
- Intensive traffic area
- Normal traffic area



PROACTIVE CARPET CARE:

tretford's whole process of production is where natural goat hair fibre and other raw materials are brought together to make its unique construction - holding true to tretford's philosophy of producing a healthy carpet with minimal use of chemicals. Taking a proactive approach to maintenance will ensure that you prolong tretford's beauty and durability.

REGULAR VACUUMING MAINTENANCE:

To properly maintain tretford, thorough vacuuming is required at least once a week in all areas, and more frequently in high traffic areas. This should be the top priority in your maintenance regime. **This should be all areas, including along skirting boards, under furniture and in non-usage areas to get a thorough vacuum.**

tretford recommends the use of barrel head vacuum cleaners (rotating brush head - eg. refer Sebo & Dyson brands) that work to "lift" the fibre during cleaning and remove debris from the base of the carpet, with micro filters which collect all residues in a disposal bag.

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ANNUAL DEEP CLEAN:

Annual, at least 12 – 18 months, low moisture, interim deep clean of carpet in all areas including along skirting boards, under furniture and in non-usage areas.

Please refer to professional cleaning recommendations below: Interim Deep Cleaning.

INSECT RESISTANCE:

tretford carpet treats all their carpets to deter infestation and damage from moth and insects. The presence of such insects in an indoor area is due to environmental factors out of tretford's control. The treatment does not stop insects from entering your home and moth/insects and in some areas insects can have developed a level of tolerance. This treatment is embedded in the carpet fibre and needs to be ingested by the insect to have an effect – meaning that some fibre loss can occur – so prevention through regular housekeeping is essential.

If infestation does occur, it is the responsibility of the consumer to arrange for the professional eradication of the insect problem to prevent damage being done to the carpet. The cost of doing this is the responsibility of the consumer.

For this reason, it is imperative for ongoing preventative maintenance to be carried out to reduce the risk of infestation.

This includes regular vacuuming especially around walls, including the use of a nozzle to get into the very corners and edges of the rooms, and periodical vacuuming under furnishings such as lounge chairs. Surface sprays can also be used around the edges of carpeted rooms every 6 months or so to deter insect attacks. **Pantry moth traps from your local supermarket can be used year round as a preventative method to reduce risk of infestation.**

SPOT CLEANING:

Goat hair is naturally more stain resistant than other fibres and does not need added stain protection chemicals. However, no carpet is 100% stain proof and being proactive in the treatment of spot and spills will avoid disappointment in your carpet appearance.

Almost every carpet is a victim of spills from time to time. Many of these accidents can be looked after with minimum care, if a few simple rules are followed, the most important of which is that the carpet should never be rubbed.

Spillages and cleaning solutions should be blotted up by gently pressing a slightly damp colourfast towel or similarly absorbent material against the affected area. Please do not bleach or use heavy duty cleaning fluids / chemicals or carpet cleaning products with a high pH level on tretford as this can damage or discolour the carpet.

The longer a spill is left unattended, the harder it is to remove the stain - refer to the Spot Cleaning table below.

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Spot Cleaning Table

Please refer to the table below should soiling/staining occur to your Tretford carpet or rug.

| SPOT CLEANING TABLE | | | | | | | |
|---|-------------|-------|-----------------|-------|--------------|--------|---------------|
| Important : follow Step Nos. in sequence (shown in below table) | | | | | | | |
| 1-2-8 | Blood | 2-13 | Egg | 2-10 | Milk | 1-2-6 | Urine (Fresh) |
| 10-2 | Butter | 2-6-8 | Faeces | 4-10 | Nail Polish | 2-8 | Urine (Dry) |
| 9-10 | Candle Wax | 1-2-8 | Fruit juice | 1-2 | Paint, Latex | 2-6-8 | Vomit |
| 3-10-8 | Chewing Gum | 10-2 | Furn. Polish | 11-13 | Rust | 9-10 | Wax, Candle |
| 10-2 | Chocolate | 8-2-8 | Gravy | 10-2 | Shoe Polish | 12-2-8 | Wine (Red) |
| 1-2-8 | Coffee | 12-2 | Ink (Ballpoint) | 1-2-8 | Tea | 1-2-8 | Wine (white) |
| 10-2-8 | Cooking oil | 10-2 | Ink (Felt Tip) | 8-2 | Tomato Sauce | | |
| 2-10 | Cream | 2-10 | Ice Cream | 2-10 | Toothpaste | | |

| Step No. | Method |
|----------|---|
| 1 | Cold water |
| 2 | 1 x teaspoon mild detergent, (wool approved) & 1 teaspoon vinegar in 1 litre warm water |
| 3 | Chill with ice cubes in a plastic bag or aerosol freezing agent – pick or scrape off. |
| 4 | Clear nail polish remover (without lanolin) |
| 5 | Rust remover (requires professional carpet cleaner application) |
| 6 | Clear household disinfectant |
| 7 | Vacuum immediately |
| 8 | Rinse with warm water |
| 9 | Place absorbent paper over wax and apply hot iron to paper |
| 10 | Dry cleaning solvent such as white spirits |
| 11 | Mix 1/3 cup white vinegar with 2/3 cup of water |
| 12 | Clear soda water – blot/pat dry |
| 13 | Seek professional carpet cleaning |

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Interim Deep Clean

Prolong your carpet's lifecycle through specialist cleaning.

The goal of specialised maintenance is to keep the carpet clean and maintain a consistent appearance level. The primary focus is on frequent low moisture pile lifting and the removal of sticky residues or stubborn marks that would otherwise trap soil in the carpet fibres.

Shampoos and cleaners with a spirit base or high pH level should be avoided.

tretford carpet should be professionally deep cleaned every 12 – 18 months to remove any sticky soil that has lodged itself into the carpet fibre. **Shampooing and Do-It-Yourself steam cleaning are not recommended.** Only low moisture extraction methods can be used on your tretford carpet.

All Wear Warranties are void if the following low moisture, deep cleaning options are not used.

Low moisture extraction

Benefits of recommended low moisture systems:

- Clean dry carpet – either immediately or within a short period
- No wick-back of spots
- No sticky residue will remain in the carpet
- Will not promote mould or mildew growth
- Can be scheduled during business or outside business hours

tretford only recommends the use of two Carpet Cleaning systems:

- **CHEM-DRY HOT CARBONATING EXTRACTION**
- **HOST DRY CARPET CLEANING.**

These next generation 'Low Moisture' approaches to effective periodic deep cleaning use 80% less water in the cleaning process over traditional hot water extraction methods.

CHEM-DRY HOT CARBONATING EXTRACTION:

Chem-Dry offer Hot Carbonating Extraction Technology where carbonated water along with safe, (Green Certified) non-toxic agents give a deep clean, along with powerful extraction that means 92% of the water they use is extracted from your carpets.

To find the Chem-Dry operator in your State [click here](#). Please use the code 'tretford' when booking your job. In New Zealand email: julie.snow@chemdry.co.nz

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HOST DRY CARPET CLEANING:

This system uses natural Green Seal Certified sponges to encapsulate foreign soiling in the carpet fibre, which is then vacuumed out using their specialist equipment with high power extraction units. HOST spotting kits are very effective at removing stains and are highly recommended (contact Gibbon Architectural for purchase information).

Please check the website for Host Carpet Cleaners in your area on www.floorlife.theandrewsgroup.com.au



CAUTION: Horizontal or bonnet head cleaners using circular scrubbing action MUST NOT be used.

This will damage the carpet fibre and will void the warranty.

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ENVIRONMENTAL CERTIFICATIONS

GLOBAL GREENTAG CERT™



tretford®

Greentag™

BPPVC

Best Environmental
Practice PVC

*(Phthalate free)



tretford®

GreenRate™

GreenRate Level A

Greentag™

LCA Rate Silver Plus



tretford®

PHD™

Health Rate™

Platinum
(world's best rating)



tretford®

EPD™

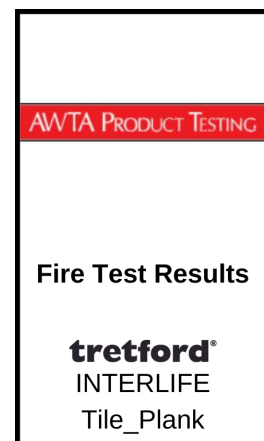
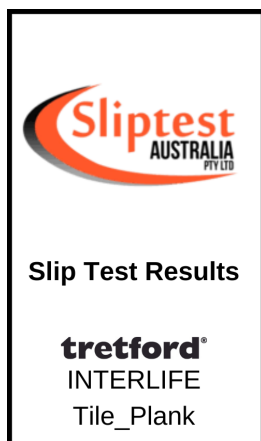
Greentag™

Environmental
Product Dec.

• EN 15804

TEST RESULT CERTIFICATES

FIRE AND SLIP TESTS



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