

AU | **tretford** ROLL

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# tretford ROLL

## PROJECT BOOKLET

### CONTENTS

- Warranty
- Technical Data Sheet
- Installation Instructions
  - Pre-Installation
  - Subfloor Preparation
  - Specified Adhesive
  - Installation Method
  - Upon Completion
  - Specific Installations
- Care & Maintenance
- Certificates
  - Environmental
  - EPD & PHD
  - Fire & Slip

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*Updated 15 / 11 / 2023*

AU | **tretford** ROLL

# TRETTFORD WEAR GUARANTEE

## Limited Wear Warranty

### + LIFETIME ANTI-RAVEL/NON-ZIPPER GUARANTEE

The manufacturer warrants that Tretford Carpet (Roll/Tile/Plank/Rugs) will not wear more than 25% in the five 5 years following its installation, provided it is installed and maintained indoors according to manufacturer's recommendations.

This warranty covers carpet wear (loss of pile) and does not cover soiling, crushing or tracking. This warranty is prorated based on 5 years of service and is not transferable.

If, after testing the carpet, the manufacturer determines that the carpet has worn more than 25% and that all warranty conditions have been met (see below) the manufacturer will compensate the owner on a pro-rata basis, the original material cost of the carpet for the area directly affected.

## Conditions of Warranty

### This warranty is provided on the following conditions:

- It is provided exclusively to the original purchaser.
- The carpet has been installed by a suitably qualified contractor in accordance with all current AS/NZS industry standards.
- The carpet has been properly maintained and cleaned in accordance with the tretford care and cleaning instructions.

### EXCLUSION FROM WARRANTY

- It excludes carpet installed on stairs, areas subject to castor action, damage from skates, spiked shoes and other athletic footwear.
- Water or flood damage, where carpet is affected by such damage, condition or event.
- Improper installation or maintenance – (refer to detailed maintenance guidelines).
- Willful damage including burns, tears and cuts.
- Carpet affected by deterioration of underlay or failure of the underlay.
- Defects including folds, wrinkles, bubbling and/or delamination due to improper installation.

Updated 15 / 11 / 2023

AU | **tretford** ROLL

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## **tretford care and maintenance**

Taking a proactive approach to carpet care is very important for maintaining the value and ensures that you prolong the beauty and durability of your new tretford carpet!

Within our cleaning and care instructions, we give you important tips and sensible advice for the correct treatment of your new tretford carpet.

And part of tretford's philosophy on producing a healthy and protected carpet is minimizing the use of chemicals. Tretford treats its carpet preventatively for insect resist treatment according to the valid European (EU) standards (Regulation 528/2012), which meets all requirements for treated goods.

### **General care and basic cleaning:**

Regular vacuuming and annual deep cleaning are most important to maintaining Tretford Carpet.

- Regular vacuuming at least weekly, including along skirting boards, under furniture and in non-usage areas.
- Annual, at least once-a-year, low-moisture, deep cleaning of the carpet in all areas including along skirting boards, under furniture and in non-usage areas.

A detailed guide to Care and Maintenance is enclosed in the Project Booklet.

To obtain separately, please email [sales@gibbongroup.com.au](mailto:sales@gibbongroup.com.au) or call 07 3881 1777.

Contact Gibbon Architectural:  
(07) 38811777

[sales@gibbongroup.com.au](mailto:sales@gibbongroup.com.au)

[www.gibbonarchitectural.com.au](http://www.gibbonarchitectural.com.au)

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*Updated 15 / 11 / 2023*

## AU | tretford ROLL



### TECHNICAL SPECIFICATON

### tretford Carpet

	ROLL	TILE	PLANK
Construction ( <i>INTERLIFE Quality</i> )	Loop (ondule)	Loop (ondule)	Loop (ondule)
Pile Material	70% Goat Hair 30% Polyamid 6	70% Goat Hair 30% Polyamid 6	70% Goat Hair 30% Polyamid 6
Backing	Jute	Non-woven	Non-woven
Pile Insert Weight	c. 1200 g/m <sup>2</sup>	c. 1200 g/m <sup>2</sup>	c. 1200 g/m <sup>2</sup>
Pile Height	c. 5 mm	c. 5 mm	c. 5 mm
Total Thickness	c. 7,2 mm	c. 8,0 mm	c. 8,0 mm
Dimensions	c. 200 cm	c. 50 x 50 cm	c. 25 x 100 cm
Total Weight	c. 3,1 kg/m <sup>2</sup>	c. 3,7 kg/m <sup>2</sup>	c. 3,7 kg/m <sup>2</sup>
Comfort class	LC2	LC2	LC2
Stress Range	23 / 33 (strong)	23 / 33 (strong)	23 / 33 (strong)
Colour Fastness to Light	5	5	5
Colour Fastness to Water	4-5	4-5	4-5
Flammability	Cfl-s1 (B1)	Cfl-s1 (B1)	Cfl-s1 (B1)
Thermal Resistance	c. 0,10 m <sup>2</sup> KW	c. 0,11 m <sup>2</sup> KW	c. 0,11 m <sup>2</sup> KW
Impact Noise Reduction	c. 22 dB	c. 24 dB	c. 24 dB
Anti-Static Rating	- 1,3 kV	- 1,3 kV	- 1,3 kV
Vertical Resistance	c. 10 <sup>9</sup> Ω	c. 10 <sup>9</sup> Ω	c. 10 <sup>9</sup> Ω
Cut Resistance	yes	yes	yes
Suitable for Office Chairs	yes	yes	yes
Suitable for Stairs	yes*	no	no
Suitable for VWV-Floorheating	yes	yes	yes
Suitable for house dust allergic persons	yes	yes	yes
Country of Manufacture	Germany	Germany	Germany

\* in connection with tretford stair-profiles



Colour variations to samples are possible. 2/2023, subject to modification.

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Updated 15 / 11 / 2023



AU | **tretford** ROLL

# INSTALLATION INSTRUCTIONS

**tretford ROLL | RUGS**

**These instructions must be followed to retain Manufacturer's Warranties.**

*Note: International tretford guidelines do not apply to Australian tretford installations, please always refer to [www.gibbonarchitectural.com.au](http://www.gibbonarchitectural.com.au).*

## Pre-Installation Checks

The following instructions are to be reviewed in conjunction with AS/NZS 2455.1:2019 (current AS/NZS Standards) prior to installing tretford ROLL carpet. For subfloor instructions please refer to the sub-floor preparation instructions below. **Gibbon Architectural will not be held responsible or warrant any tretford installation that is not in accordance with these instructions.**

### ACCLIMATISATION

**IMPERATIVE** – Be aware that tretford is a natural fibre and absorbs and releases moisture. To avoid issues the carpet must be installed in a controlled temperature & humidity environment:

- **tretford ROLL must be unwrapped from outer plastic wrap, unrolled and allowed to acclimatize.** Failure to condition to local environment may result in installation failure.

**Ensure substrate and ambient conditions are to Australian Standards.**

- The ideal room temperature lies between 15-25 °C, with relative humidity between 30-75%.
- Ambient humidity levels to be below 75% or mitigated by mechanical extraction if required.
- Install tretford only where relative humidity does not exceed 75% or fall below 30%.

**Minimum 48hours in controlled environment ahead of installation, for the duration of the installation and 48 hours post installation.**

### CROSS CHECK:

All tretford products delivered should be inspected prior to installation to ensure the following:

- The correct style | colour | quantity | dye batch have been supplied
- No transport damage has occurred. If any sign of damage, please photograph before opening packaging and email photos to [sales@gibbongroup.com.au](mailto:sales@gibbongroup.com.au).

**DO NOT cut or install any tretford ROLL products if any of the above issues are noted.**

**PLEASE BE AWARE** – that once the carpet is cut, you own it. **Please double check.**

### SEQUENTIAL BATCHING

Please note, in accordance with Australian Standards, tretford ROLL and/or TILE must be laid in sequential order. If not installed sequentially, colour variation may occur.

Updated 15 / 11 / 2023

AU | **tretford** ROLL

## SHADING MATCHING

tretford carpet is a natural fibre product. Different production runs of the same product may therefore be subject to shade variation. This is not a defect or a manufacturing fault. Please loose lay all widths to ensure shade match prior to the final adhesion.

## RIBS & LAY DIRECTION

tretford's ribs run across the roll (parallel to the 2m width) and must be installed in same direction to avoid an illusion of shade variation. This is done by keeping the line marked on the back of each roll always to the same side.

## LIGHT SOURCE

It is recommended that rolls be **laid with ribs running perpendicular to the principle light source**. Occasionally, reflection off the backing may be visible until the carpet has settled in. This is not a manufacturing fault nor is it below its correct weight and would only be apparent when newly laid.

## ACCESS FLOORS

tretford ROLL cannot be direct stuck onto metal access floors. Options either: Dual Bond method, or install over a Masonite/Hardboard underlay.



### Video Guides & Tips

To view our instructional videos along with some useful tips on installation of tretford roll

<< Scan the QR code

# Subfloor Preparation

## tretford ROLL | RUGS

tretford ROLL is to be installed on dry, clean, and properly prepared subfloors as per **AS/NZS 2455.1:2019 (or latest edition)**. A primer may be required if installing onto a high porosity sub-floor. Please contact Gibbon Architectural for direction. Gibbon Architectural are not responsible for any failure of a tretford product which is caused through moisture related issues, poor or incorrect floor preparation, incorrect installation techniques or any other failures which arise through the installer not following these instructions in conjunction with Australian / New Zealand Standards.

Should any of the following factors occur, shrinkage or bubbling of the tretford carpet can occur due to the adhesive bond to the subfloor being compromised:

1. Moisture in the subfloor
2. Watered down/faulty/incorrect adhesive
3. Insufficient allowances for proper tack of the adhesive before laying in the carpet.

Updated 15 / 11 / 2023

AU | **tretford** ROLL

## SUBFLOOR PREP. (CONTD)



Subfloor RH is to be considered satisfactory when relative humidity by the hygrometer test does not exceed 70%.

Bubbling around perimeters can also occur when too much allowance is made for shrinkage and carpet is cut in too tight against walls. **tretford does not shrink if correct procedures have been followed.**

[Sub Floor Preparation document \(PDF\) here](#)

<< Or scan the QR code to view

# Specified Adhesive

tretford ROLL | RUGS

## tretford T240

Due to tretford's unique construction, the permanent bond adhesive tretford 240 must be used. Specially formulated with high solids/low water content – tretford 240 will limit the issue of excessive moisture where shrinkage can occur.

### DUAL BOND:

**tretford 240 Adhesive must be used to bond both the underlay to the subfloor and carpet to underlay.** For further information please see [tretford 240 technical data sheet](#).

## DIRECTIONS FOR USE

All surfaces to be bonded should be dry, smooth, and free of any contaminations that may affect bond. All surfaces must be prepared in accordance with ASNZ 2455:1:2019 textile floor covering – installation practice. It is recommended that all highly absorbent substrates be primed with a suitable primer prior to the application of adhesive. The minimum subfloor temperature before commencing surface preparation and adhesive application is 10°C. tretford 240 should be applied using one of the following notched trowels for your type of installation.

**USE OF NON-SPECIFIED ADHESIVES – OR SPOT GLUING - WILL VOID MANUFACTURER'S WARRANTIES.**

## ADHESIVE APPLICATION

### DIRECT STICK:

1. TRETTFORD TO SUBFLOOR
  - “V2” 2.4mm notched trowel
  - SPREAD RATE: approx. 3m<sup>2</sup>/litre

Updated 15 / 11 / 2023

AU | **tretford** ROLL

## DUAL BOND:

1. **UNDERLAY TO SUBFLOOR**
  - **"V1" 1.6mm** notched trowel
  - **SPREAD RATE:** approx. 5m<sup>2</sup>/litre
2. **TRETFORD TO UNDERLAY**
  - **"V2" 2.4mm** notched trowel
  - **SPREAD RATE:** approx. 3m<sup>2</sup>/litre

# Specified Underlay

tretford ROLL | RUGS

(USE OF NON-SPECIFIED UNDERLAYS WILL VOID MANUFACTURER'S WARRANTIES.)

## AIRSTEP CARPET UNDERLAYS

- BOUNCE 470 - 4.7mm
- BOUNCE 650 - 6.5mm (Domestic only)

## DUNLOP CARPET UNDERLAYS

- DUNLOP TECHNICS 5 - 5mm
- DUNLOP PERFORMA 5 - 5mm
- DUNLOP DURAFIT 7 - 7mm (Domestic only)

*(NOTE: Allow extra time for adhesive tack-off with Dunlop underlays.)*

## SPECIALISED INSTALLATIONS

- PLAYGROUND SOFTFALL UNDERLAY SYSTEM

*(Please contact Gibbon Architectural for instructions.)*

The carpet must be 100% adhered to the underlay and the underlay 100% adhered to the subfloor.

**Do not use a pressure sensitive / release adhesive at any stage** - refer to recommended adhesive instructions. Adhesive tack-up time will be longer over underlay as it is non-absorbent. **Incorrect underlays will cause bubbling and/or shrinkage and will void manufacturer's warranty.**

# Installation Method

**\* To retain Manufacturer's Warranties.**

## CUTTING THE CARPET

tretford's unique construction means it can be cut in any direction without fraying. Ribs may be cut diagonally to give a neat finish at edges. If butt/cross joins are required, cut the ends to be joined at an angle so that the last ribs on each roll are pushed neatly together to form an invisible join.

Updated 15 / 11 / 2023



AU | **tretford** ROLL

## CROSS-JOINS & SEAMS

- **Direct Stick:** All cross-joins must be joined using Dual-Bond Heat Bond Tape.
- **Dual Bond:** All cross-joins & side seams: to be joined using Dual-Bond Heat Bond tape. Refer to AS NZS 2455.1-2019.
- **Seams:** (side joins) Must be double cut when installing the light and solid colours to ensure a clean join - darker heathered colours can be assessed at point of install.

## DIRECT STICK & DUAL-BOND

Spread tretford 240 with the recommended notched trowel and coverage rate (refer section on recommended adhesive). **tretford MUST be 100% adhered to the subfloor – no spot gluing - to prevent expansion, contraction and bubbling resulting from changes in humidity.**

Place carpet and press from centre outwards to exclude air and ensure overall contact with the adhesive. Roll : end-to-end and side-to-side using a 68kg roller. Roll again after 30 minutes.

**To avoid problems with shrinkage do not lay tretford into overly wet adhesive.** Allow the adhesive to tack-up (dry to a paste like consistency) before lowering the carpet. Tack-up time will depend on atmospheric conditions and on the absorbency of the substrate.

Correct tack-up is evident once adhesive is tacky and when pulled away, strings or cobwebs should be apparent. If the correct tack has not developed, wait five minutes, then re-check every few minutes until cobwebs appear.

Shrinkage can only occur if there is:

- Excessive moisture in the subfloor
- Water content in the adhesive is too high
- Insufficient time is allowed for correct tack to build-up or there are significant changes in air humidity during installation.
- Incorrect/unspecified underlays

**SHRINKAGE IS NOT A MANUFACTURING FAULT.**

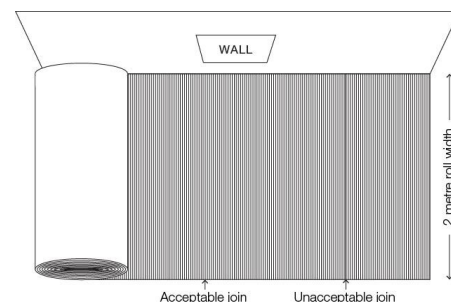
## RIBS

**DO NOT cut into middle of a rib when doing cross-joins.**

Gap between cross-joins must not be larger than the distance between each rib (diagram 1.0).

Cut between ribs and bevel back one side at angle to ensure consistent spacing (diagram 1.1).

**PLEASE NOTE: If methods for Cross-Joins, Seams and Ribs are not followed, tretford's warranties will be voided. See diagrams here:**



Updated 15 / 11 / 2023

AU | **tretford** ROLL

## PERIMETERS

**Only cut in around the perimeter once the adhesive has set.**

**DUAL BOND:** When installing over an underlay, ensure that the carpet is trimmed neatly to wall finish otherwise provision should be made to fit under skirtings. Seams should be located no closer than 15-20cm from the edge of the room to avoid unsightly peaking.

Temporary tacking can be an additional safeguard if it is deemed necessary.

## GRIPPER

**DUAL BOND ONLY:** An option is to use either architectural or residential GRIPPER to provide additional hold while adhesive is curing. Because of tretford's construction, the gripper can only be fixed down the length of the runs - at either end - which gives more stability at this curing stage. (Note: the ribs run across the width, making it too rigid for GRIPPER to be successfully fixed down the side seams, so only two of the four walls would have GRIPPER fixings).

**PLEASE NOTE:** Always ensure that the correct profile of GRIPPER is used to match the profile of the underlay used. It is ultimately up to the discretion of the installer and Gibbon Architectural will not be held liable for any issues related to installations where GRIPPER has been used.

# Upon Completion

## IMPORTANT

Allow a minimum of 24-48 hours to allow the adhesives to cure properly before traffic & furniture.

## MATERIALS FOR PROTECTION

### IMPORTANT:

- **Do not cover with any impervious protective material to avoid serious damage to textile floorcoverings due to condensation (AS/NZS: 2455 3.11).**  
Do not cover any portion of the carpet with plastic or any other material that would limit breathability. If the carpet cannot breathe after installation, moisture can become trapped, leading to issues with adhesive not curing, shrinkage or serious damage to the textile flooring causing installation failure.
- Protect the installation from rolling traffic by using sheets of hardboard or plywood in potentially affected areas. Do not place plastic sheeting over any carpet installation because it may present a slip hazard. NOTE: Self-adhering plastic films may leave residues that result in rapid soiling after removal

## MAINTAIN TEMPERATURE

- **Maintain temperature of carpeted areas to above 10°C for 48 hours after installation.**

Updated 15 / 11 / 2023

AU | **tretford** ROLL

# SPECIFIC INSTALLATIONS

tretford ROLL | RUGS

## ON STAIRS

In contract situations stair nosing should be used. In residential situations, tretford sheet should be conventionally installed using good quality underlay. Generally, ribs will be laid landscape running across the stair.

## UNDER FLOOR HEATING

Both tretford and the recommended adhesives are suitable for use over an in-floor heating system; however, it is recommended that the heating be switched off for 48hrs prior to, and for 48hrs after installation. Temperature is to be increased gradually when turned back on.

NOTE: DO NOT USE with blanket type heating system.

## WALLS & CEILINGS

**tretford ROLL can only be installed on walls or ceilings where it meets fire classification code for that building.** A successful installation of tretford Carpet onto walls or ceilings requires specific steps to ensure the adhesive will hold due to the carpet's weight.

Use recommended adhesive – tretford 240 – following the steps below to produce a successful outcome:

### tretford ROLL:

- **MapeContact double sided reinforced tape** - 240mm (or similar) – apply to the perimeter and two opposing diagonal strips across the face of the wall
- Leave protective paper backing on tape while applying full coverage of tretford 240 across the surface area.
- Once the tretford 240 is sufficiently tacked off, remove paper backing off Mapei Contact tape before applying carpet to the wall.
- tretford Carpet can also be (temporarily) tacked in between the ribs to give extra support.

### Options:

- tretford can be cut into smaller sections (e.g. 1m wide x 2.7m long - this will reduce by half the weight in any one run).
- Use of a fan can assist in speeding up tack up time.

*(Note: tretford TILE is not recommended for wall installations, as it does not comply to Australian Standards for Fire Testing for this application.)*

Updated 15 / 11 / 2023

# CARE & MAINTENANCE

## Prepare & Prevent

The lasting and beautiful character of tretford carpet is often determined by the right choice of colour. For example, in rooms with intensive foot traffic, it is best to opt for darker colours with a 'heathered' blend in the face fibre, which have greater dirt-concealing capacity.

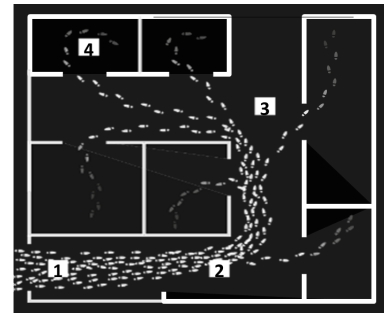
### CLEAN-OFF ZONE:

The protection of an interior starts with an optimal protection of the entrance. 85% of the dirt is brought in by shoes, and that is why we recommend installing an efficient and sufficiently long clean-off zone (ideally 4 footfalls) using a quality entrance matting.

We recommend you choose a darker 3-star colour and/or heathered mix which is ideally suited for clean-off zones.

Types of traffic areas - can be divided into 4 traffic areas:

- Clean-off zone
- Heavily intensive area
- Intensive traffic area
- Normal traffic area



### PROACTIVE CARPET CARE:

tretford's whole process of production is where natural goat hair fibre and other raw materials are brought together to make its unique construction - holding true to tretford's philosophy of producing a healthy carpet with minimal use of chemicals. Taking a proactive approach to maintenance will ensure that you prolong tretford's beauty and durability.

### REGULAR VACUUMING MAINTENANCE:

To properly maintain tretford, thorough vacuuming is required at least once a week in all areas, and more frequently in high traffic areas. This should be the top priority in your maintenance regime. **This should be all areas, including along skirting boards, under furniture and in non-usage areas to get a thorough vacuum.**

tretford recommends the use of barrel head vacuum cleaners (rotating brush head - eg. refer Sebo & Dyson brands) that work to "lift" the fibre during cleaning and remove debris from the base of the carpet, with micro filters which collect all residues in a disposal bag.

AU | **tretford** ROLL

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## **ANNUAL DEEP CLEAN:**

Annual, at least 12 – 18 months, low moisture, interim deep clean of carpet in all areas including along skirting boards, under furniture and in non-usage areas.

*Please refer to professional cleaning recommendations below: Interim Deep Cleaning.*

## **INSECT RESISTANCE:**

tretford carpet treats all their carpets to deter infestation and damage from moth and insects. The presence of such insects in an indoor area is due to environmental factors out of tretford's control. The treatment does not stop insects from entering your home and moth/insects and in some areas insects can have developed a level of tolerance. This treatment is embedded in the carpet fibre and needs to be ingested by the insect to have an effect – meaning that some fibre loss can occur – so prevention through regular housekeeping is essential.

If infestation does occur, it is the responsibility of the consumer to arrange for the professional eradication of the insect problem to prevent damage being done to the carpet. The cost of doing this is the responsibility of the consumer.

For this reason, it is imperative for ongoing preventative maintenance to be carried out to reduce the risk of infestation.

This includes regular vacuuming especially around walls, including the use of a nozzle to get into the very corners and edges of the rooms, and periodical vacuuming under furnishings such as lounge chairs. Surface sprays can also be used around the edges of carpeted rooms every 6 months or so to deter insect attacks. **Pantry moth traps from your local supermarket can be used year round as a preventative method to reduce risk of infestation.**

## **SPOT CLEANING:**

Goat hair is naturally more stain resistant than other fibres and does not need added stain protection chemicals. However, no carpet is 100% stain proof and being proactive in the treatment of spot and spills will avoid disappointment in your carpet appearance.

Almost every carpet is a victim of spills from time to time. Many of these accidents can be looked after with minimum care, if a few simple rules are followed, the most important of which is that the carpet should never be rubbed.

Spillages and cleaning solutions should be blotted up by gently pressing a slightly damp colourfast towel or similarly absorbent material against the affected area. Please do not bleach or use heavy duty cleaning fluids / chemicals or carpet cleaning products with a high pH level on tretford as this can damage or discolour the carpet.

**The longer a spill is left unattended, the harder it is to remove the stain - refer to the Spot Cleaning table below.**

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Updated 15 / 11 / 2023

# Spot Cleaning Table

Please refer to the table below should soiling/staining occur to your Tretford carpet or rug.

<b>SPOT CLEANING TABLE</b>							
Important : follow Step Nos. in sequence (shown in below table)							
1-2-8	Blood	2-13	Egg	2-10	Milk	1-2-6	Urine (Fresh)
10-2	Butter	2-6-8	Faeces	4-10	Nail Polish	2-8	Urine (Dry)
9-10	Candle Wax	1-2-8	Fruit juice	1-2	Paint, Latex	2-6-8	Vomit
3-10-8	Chewing Gum	10-2	Furn. Polish	11-13	Rust	9-10	Wax, Candle
10-2	Chocolate	8-2-8	Gravy	10-2	Shoe Polish	12-2-8	Wine (Red)
1-2-8	Coffee	12-2	Ink (Ballpoint)	1-2-8	Tea	1-2-8	Wine (white)
10-2-8	Cooking oil	10-2	Ink (Felt Tip)	8-2	Tomato Sauce		
2-10	Cream	2-10	Ice Cream	2-10	Toothpaste		

Step No.	Method
1	Cold water
2	1 x teaspoon mild detergent, (wool approved) & 1 teaspoon vinegar in 1 litre warm water
3	Chill with ice cubes in a plastic bag or aerosol freezing agent – pick or scrape off.
4	Clear nail polish remover (without lanolin)
5	Rust remover (requires professional carpet cleaner application)
6	Clear household disinfectant
7	Vacuum immediately
8	Rinse with warm water
9	Place absorbent paper over wax and apply hot iron to paper
10	Dry cleaning solvent such as white spirits
11	Mix 1/3 cup white vinegar with 2/3 cup of water
12	Clear soda water – blot/pat dry
13	Seek professional carpet cleaning

Updated 15 / 11 / 2023

AU | **tretford** ROLL

# Interim Deep Clean

Prolong your carpet's lifecycle through specialist cleaning.

The goal of specialised maintenance is to keep the carpet clean and maintain a consistent appearance level. The primary focus is on frequent low moisture pile lifting and the removal of sticky residues or stubborn marks that would otherwise trap soil in the carpet fibres.

**Shampoos and cleaners with a spirit base or high pH level should be avoided.**

tretford carpet should be professionally deep cleaned every 12 – 18 months to remove any sticky soil that has lodged itself into the carpet fibre. **Shampooing and Do-It-Yourself steam cleaning are not recommended.** Only low moisture extraction methods can be used on your tretford carpet.

**All Wear Warranties are void if the following low moisture, deep cleaning options are not used.**

## Low moisture extraction

**Benefits of recommended low moisture systems:**

- Clean dry carpet – either immediately or within a short period
- No wick-back of spots
- No sticky residue will remain in the carpet
- Will not promote mould or mildew growth
- Can be scheduled during business or outside business hours

**tretford only recommends the use of two Carpet Cleaning systems:**

- **CHEM-DRY HOT CARBONATING EXTRACTION**
- **HOST DRY CARPET CLEANING.**

These next generation 'Low Moisture' approaches to effective periodic deep cleaning use 80% less water in the cleaning process over traditional hot water extraction methods.

### CHEM-DRY HOT CARBONATING EXTRACTION:

Chem-Dry offer Hot Carbonating Extraction Technology where carbonated water along with safe, (Green Certified) non-toxic agents give a deep clean, along with powerful extraction that means 92% of the water they use is extracted from your carpets.

To find the Chem-Dry operator in your State [click here](#). Please use the code 'tretford' when booking your job. In New Zealand email: [julie.snow@chemdry.co.nz](mailto:julie.snow@chemdry.co.nz)

Updated 15 / 11 / 2023

AU | **tretford** ROLL

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## HOST DRY CARPET CLEANING:

This system uses natural Green Seal Certified sponges to encapsulate foreign soiling in the carpet fibre, which is then vacuumed out using their specialist equipment with high power extraction units. HOST spotting kits are very effective at removing stains and are highly recommended (contact Gibbon Architectural for purchase information).

Please check the website for Host Carpet Cleaners in your area on [www.floorlife.theandrewsgroup.com.au](http://www.floorlife.theandrewsgroup.com.au)

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**CAUTION:** Horizontal or bonnet head cleaners using circular scrubbing action **MUST NOT** be used.

**This will damage the carpet fibre and will void the warranty.**

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Updated 15 / 11 / 2023



AU | **tretford** ROLL

# ENVIRONMENTAL CERTIFICATIONS

GLOBAL GREENTAG CERT™



**tretford**

**Greentag™**  
**BPPVC**  
Best Environmental  
Practice PVC  
\*(Phthalate free)



**tretford**

**GreenRate™**  
GreenRate Level A  
  
**Greentag™**  
LCA Rate Silver Plus



**tretford**

**PHD™**  
**Health Rate™**  
Platinum  
(world's best rating)

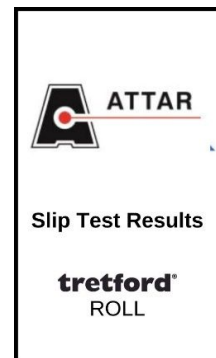


**tretford**

**EPD™**  
**Greentag™**  
Environmental  
Product Dec.  
• EN 15804

# TEST RESULT CERTIFICATES

FIRE AND SLIP TESTS



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